



November 1, 2016

Dear Billing/Office manager,

The purpose of this letter is to notify your practice that Moda has reviewed our benefit coverage policy regarding Massage Therapy. Massage Therapy is specified as a benefit exclusion in the majority of our commercially insured Moda Health individual and small group plans issued in Oregon.

Beginning **January 1, 2017** Moda Health will deny Massage Therapy charges as a non-covered service, unless the member's plan provides coverage for Massage Therapy services. This could potentially result in a reimbursement change for services you provide. Moda Health recommends member benefits be verified prior to rendering services*.

Questions?

We're here to help! If you have additional questions, please contact our Customer Service team toll free at 877-605-3229.

*You can find up-to-the minute medical eligibility, benefits, claims and referral information online 7 days a week from 6AM to 10:30 PM PST through EBT, our benefit tracking system. Visit Modahealth.com/medical for more information on how sign up today.

Sincerely,

Medical Provider Relations



modahealth.com

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